



2024 US Women's Open Volunteer FAQs

Q: I want to volunteer for the 2024 U.S. Women's Open Championship. How do I sign up?

A: Organizing a volunteer force of more than 1,500 individuals is an enormous task that necessitates long-term planning. Volunteer registration will be available online in the spring of 2023. Volunteer applications will be processed on a first-come, first-served basis. Please contact the USGA Championship Office at 2024uswomensopen@usga.org for more information.

Q: My child wants to volunteer – what opportunities are available for juniors?

A: One volunteer committee, the Standard Bearers, is designated for junior volunteers, ages 15 – 21. This committee requires a very limited number of volunteers.

Q: What's included in the Volunteer Apparel Package? Who makes it and what are the sizes?

A: The volunteer apparel for 2024 is in the process of being created and a vendor will be announced in the coming months.

Q: What color will the actual apparel be?

A: The general volunteer apparel is currently being designed. Once finalized, samples will be provided on the volunteer website.

Q: How will I get my apparel?

A: Volunteers within the continental U.S. will be shipped their apparel. Dates and times for apparel distribution for volunteers outside of the continental U.S. will be provided as we get closer to the championship.

Q: How do I change my shipping address?

A: Please contact the Championship Office at 2024uswomensopen@usga.org if you have any edits to your shipping address.

Q: What if I need to exchange my apparel once I receive it?

A: There will be an opportunity for volunteers to exchange their apparel for another size. The date(s), time and location are still TBD. More information will become available once apparel is distributed.

Q: Do I have to wear the apparel provided? I have other golf clothing I can wear.

A: You are required to wear the apparel you purchased while volunteering. All components of the volunteer apparel were designed exclusively for the 2024 U.S. Women's Open volunteer program and are not for sale to those who do not participate as a volunteer.

Q: What color pants should I wear? Can I wear shorts?

A: Volunteers are required to wear khaki bottoms while volunteering. Women are permitted to wear shorts or golf skorts during the U.S. Women's Open.

Q: Do I have to wear any particular shoes?

A: We ask that you wear comfortable shoes, since a majority of volunteers will be standing for long periods of time. Tennis shoes, for example, would be fine. Metal spikes are not permitted.

Q: If I don't like my committee assignment – can I move to another committee?

A: All volunteer committee assignments will be final once made available. We will attempt to assign each volunteer to one of his or her committee preferences; however, in many cases this will not be possible due to the requests for certain committees greatly outnumbering the staffing requirements of the committees. If the committee preferences you selected are full, we will assign you to another committee that still has availability.

Q: Where's the parking going to be for the championship?

A: The exact parking locations are still being determined and will be released in the spring of 2024. There will be complimentary shuttles running continuously from each parking lot to the course.

Q: Do volunteers/his or her family members receive any discounted championship tickets?

A: Please review the volunteer package available on our website as there are ticket offerings within those packages. Additionally, you will have the opportunity to purchase additional tickets at www.usga.org.

Q: Are there any golf privileges for volunteers?

A: Unfortunately, there are none at this time.

Q: What is the time commitment for volunteering? How many hours/shifts would I volunteer?

A: All volunteers for the 2024 U.S. Women's Open Championship will be required to volunteer a minimum of four shifts with each shift lasting approximately five to six hours and will be responsible for arriving at their assigned positions on time. The USGA will conduct training sessions for each volunteer committee in the spring of 2024. Volunteers are expected to attend their respective volunteer training session which will generally take place on a weekend and last approximately one hour.

Q: The range of duties for volunteers is pretty widespread. What are some of the duties that surprise potential volunteers the most?

A: The 2024 U.S. Women's Open Championship will require the assistance of more than 1,500 volunteers serving on 20 different committees. These committees cover a broad spectrum of responsibilities, including but not limited to: Hospitality Services, Marshaling, On-Course Operations, Scoring Functions, Fan Services and Merchandising.

Q: When will I find out my volunteer schedule?

A: Volunteers will be emailed availability information toward the end of 2023. We will use the information collected to create the volunteer schedules for each committee. You will be notified of the dates you are scheduled to volunteer in the spring of 2024. As always, we will make every effort to accommodate your availability preferences; however, we cannot guarantee that each request will be granted. If you are traveling from out of state and made travel arrangements, please indicate that on the form.

Q: How do I sign up to volunteer with my spouse, family, friends, etc.? Can you schedule us for the same volunteer shift?

A: Volunteer availability forms will be sent out toward the end of the 2023 calendar year. Volunteers can coordinate schedules with their spouse, family, friends, etc. and will be able to indicate the date and shifts they can volunteer on their availability form.

Q: When are the training sessions for volunteers?

A: Training sessions will take place in May of 2024. Most training will be virtual, however some onsite training will be required based on your committee assignment. A presentation on both general volunteer and committee specific responsibilities will be shared with you in the Spring of 2024.

Q: What is the biggest misconception that people have about volunteering for a major golf championship?

A: Generally, the biggest misconception about volunteering for the U.S. Women's Open Championship is the timeframe in which an individual can register to volunteer. Since it is such a large event, the planning process begins years in advance of the championship. Volunteer registration will begin in May of 2020 when the application will be available online. For more information, please contact the USGA Championship Office at 2024uswomensopen@usga.org.

Q: Is it difficult at times to explain that it actually costs money to be a volunteer?

A: As is the case with most major golf events, there will be a fee associated with the volunteer package for the U.S. Women's Open. The volunteer fee for the 2024 U.S. Women's Open Championship will be based on the package you select – either Eagle or Birdie. The fee does prove to be a worthwhile investment for someone who is not only interested in participating as a volunteer but is also interested in having the ability to attend the championship on a daily basis. The cost of volunteering covers the actual cost of the volunteer apparel specifically designed for the 2024 U.S. Women's Open Championship, meal vouchers for each shift a volunteer is scheduled to volunteer and includes a credential valid for all days of the championship. The credential will serve as a ticket for admissions any day of the championship regardless of whether or not the volunteer is assigned to a shift.

Q: What are some of the thoughts volunteers share with you once the championship has concluded?

A: As an integral part of the championship, volunteers are given the opportunity to communicate through day-to-day interactions with USGA staff or by completing a survey during and after the championship. In most cases, the results and comments are very positive. Often, volunteers will echo their sentiments towards the unique experience volunteering afforded them during the week of the championship and how exciting it was to be actively involved as part of such a historic event. In some instances, volunteers will provide constructive feedback on how to improve the volunteer experience. USGA staff thoroughly reads through each survey and takes into consideration all of the feedback, good and bad, in order to improve the volunteer program and experience for future championships.